

Best practices for a complete WinScribe Text system restart

A WinScribe Text install will consist of the following components:

WinScribe Text Licensing Service

WinScribe Text Distribution Server Service

WinScribe Text Distribution Client (possibly multiple instances on multiple machines)

WinScribe Text File Exchange Service

WinScribe Text HL7 Interface Service

If a system restart is required, we recommend that the services come down in the following order:

- 1) All Distribution Clients.
- 2) Distribution Server Service.
- 3) HL7 Interface Service.
- 4) File Exchange Service.
- 5) Licensing Service.

Once these services are down, reboot the servers (if this is the plan). Once the servers are back up, if the services are not set to auto-start on boot, restart the services in the following order:

- 1) Licensing Service.
- 2) Distribution Server Service.
- 3) All Distribution Clients.
- 4) File Exchange Service.
- 5) HL7 Interface Service.

Last Modified By: Billy Rawls, Wednesday, May 20, 2009

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